

OverDrive Updates

For WPLC Steering Committee, September 2017

Marketplace Updates

In August, OverDrive made some updates to Marketplace. The updates include:

New authentication support form

To minimize delays from support cases dealing with authentication issues, Marketplace users can now use a separate form for authentication issues (located on the Support tab). Any member libraries who are experiencing outages or need to make updates to their authentication/ILS settings can use that form for the quickest/best results.

Miscellaneous reports and tools improvements, including:

- New "Latest checkout" column in Cart and Weeding tool pages.
- New "Street date" column in the Purchase Order History report.
- New "Series" column in the Title Status & Usage report.
- Ability to search by year in the Unique user activity report.
- Circulation Activity and Weeding reports now include the unique title ID in spreadsheet exports.
- Paging updates to Carts and reports
- Updates to the "Lending Model" parameter when running Circulation Activity report
- Advanced search by purchase order ID in Curate section
- Ability to SHIFT + Click to multi-select a group of branches (i.e., all branches in a system) all at once in reports

Always Available Feature

In an ongoing effort to assist WPLC with managing long wait times, OverDrive has offered to create an 'Always Available' room on the WPLC site. It would be a Reading Room like the Kids and Teens rooms we have but we can use it as an opportunity to add some more curated lists and make sure to only feature available content.

Cuyahoga County Public Library, <https://ccpl.overdrive.com/> is an example of how the room can be utilized – notice they put the title in capital letters on their main page to capture a visitor's attention! Jill Grunenwald of OverDrive, who maintains all of the curated lists for the WI Digital Library, has offered to set this up and maintain it for no charge to the consortium.