

WPLC Board and Digital Library Steering Committee

Communication Best Practices

In August of 2017 a survey of WPLC current Board and Digital Library Steering members was conducted on how they communicate WPLC related information with one another and within their systems. From the survey and conversations by both bodies, the following guidelines for communication were created.

Before Meetings

- Representatives should read through the prepared agendas and related documents before the meetings.
- Inform Board/Steering counterpart of any new business that may require feedback.

After Meetings

- Report out general information to the system members after meetings. Either forward notes or highlight activities or decisions made during the meetings.
- Touch base with Board/Steering counterpart to inform them of any decisions, recommendations or suggestions that may be discussed at their next meeting.
- Gather feedback from counterpart or library system members as a whole, if necessary.
- Share out any vendor (OverDrive, BiblioBoard, etc.) updates or features that are coming soon to the rest of the system members to help prepare them in assisting patrons.

General Information Sharing

- Set a way within your system to disperse information; email, newsletters, directors' meetings, etc.
- Be consistent with communication channels so your system and library members know where to expect to receive WPLC related information.

Decision Making and Voting

- Board and Steering representatives should communicate with one another and with their system members before meetings to determine how a vote should be placed.
- Decision making should be done through standard communication channels.

2018 WPLC Board Members

Arrowhead: Steven Platteter
Bridges: Mellanie Mercier
Indianhead: Maureen Welch - Liaison to Steering Committee
Kenosha: Lin Swartz-Truesdell
Lakeshores: Steve Ohs
Manitowoc-Calumet: Rebecca Petersen
Milwaukee: Steve Hesper
Monarch: Amy B. Birtell
Nicolet: Tracy Vreeke
Northern Waters: Alyssa Cleland
OWLS: Evan Bend
South Central: Martha Van Pelt
Southwest: David Kranz
Winding Rivers: Kristen Anderson
Winnefox: Mark Arend - Chair
Wisconsin Valley: Anne Hamland

2018 WPLC Digital Library Steering Representatives

Arrowhead: Michael DeVries, Beloit Public Library
Bridges: Shawn Carlson, Waukesha Public Library
Bridges: Jennie Stoltz, Pewaukee Public Library
Indianhead: Amy Stormberg, Amery Public Library (Chair)
Indianhead: Laura Tomcik, Fall Creek Public Library
Kenosha: Lin Swartz-Truesdell, Kenosha Public Library
Lakeshores: Jessica MacPhail, Racine Public Library
Manitowoc-Calumet: Roxanne Staveness, Manitowoc Public Library
Milwaukee: Jennifer Loeffel, Franklin Public Library
Milwaukee: Judy Pinger, Milwaukee Public Library
Milwaukee: Emily Vieyra, Shorewood Public Library
Monarch: Mary Alice Bodden, Therese Public Library
Monarch: Kelly Rohde, Mead Public Library
Nicolet: Dale V. Cropper, Brown County Library
Nicolet: Tina Kakuske, Door County Library
Northern Waters: Sue Heskin, Superior Public Library
Outagamie-Waupaca: Jamie Hein, Clintonville Public Library
South Central: Lori Belongia, Marshfield Public Library
South Central: Heidi Cox, McFarland Public Library
South Central: Molly Warren, Madison Public Library
Southwest: Karina Zidon, Platteville Public Library
Winding Rivers: Noreen Fish, La Crosse Public Library
Winnefox: Nicole Hardina-Wilhelm, Neenah Public Library
Wisconsin Valley: Dominic Frandrup, Antigo Public Library
WPLC Board Representative: Maureen Welch, Indianhead Federated Library System